

Additional Benefits

Rental Reimbursement

- Pays for a replacement vehicle while your vehicle is held for covered repairs
- Up to \$35 benefit per day for a maximum of 10 days

Emergency Roadside Assistance

- Sign and drive
- Up to \$100 benefit for covered emergencies
 - Towing assistance
 - Extrication assistance†
 - Flat tire assistance
 - Fuel, oil, fluid and water delivery service
 - Lock-out assistance
 - Battery assistance

Emergency Travel Expense Reimbursement††

- Pays for emergency lodging, meals and transportation expenses while your vehicle is held overnight for covered repairs
- Up to \$200 per day for a maximum of 5 days
- Breakdown must occur 100 or more miles from your home

Manufacturer's Deductible Reimbursement

- Reimburses the difference between your deductible and any required manufacturer's deductible for covered repairs

†N/A in CA

††N/A in NY

Optional Coverage

Commercial Use

Pays for covered breakdowns when your vehicle is used for permitted commercial purposes

Rideshare

Pays for covered breakdowns when your vehicle is used for ride-sharing purposes such as Uber or Lyft

Lift Kit

- Pays for covered breakdowns when your vehicle is equipped with a factory- or dealer-installed lift kit
- Lift kit components themselves are not covered

Mobility Equipment

Provides coverage for the following mobility equipment components:

- Chair lift motors and assemblies
- Electric/hydraulic ramp controls and assemblies
- Adjustable seating mechanisms
- Adjustable pedal and steering control mechanisms
- Hoist and swing-arm mechanisms

Snow Plow

- Pays for covered breakdowns when your vehicle is equipped with a manufacturer snow plow package
- The snow plow itself and any accessories/equipment are not covered

Features

Where You're Covered

Coverage is effective anywhere within the continental U.S., Alaska, Hawaii and Canada. You're covered even if you're traveling or you move to a different city.

You're Covered

When a covered repair can't be made by your selling dealer, the program administrator can utilize its national corporate credit card to make immediate payment to the repair facility.

Maximum Benefits

There's no per-visit limit and no yearly limit on the number of claims that can be made, subject to service contract maximums.

Your Choice of Coverage

You have a wide choice of protection that you tailor to your needs by choosing the years, miles, deductible and coverage plans that best suit your vehicle and driving needs.

Reasonable and Convenient

This economical coverage can be included in your monthly loan or lease payment.

Toll-Free Assistance

Help is just a phone call away.

Transferable Coverage

All coverage plans are fully transferable if the remaining portion of the original manufacturer warranty has not been reduced or voided. A transfer fee will apply.

Maintenance Requirements

You're required to perform maintenance services to your vehicle as outlined within the Owners Manual for your vehicle. We recommend that you retain copies of all maintenance receipts during the term of the Vehicle Service Contract.

Self-Service Claim Portal

Visit our user-friendly website for all of your The Mechanic Vehicle Service Contract needs at mrclaims.net. On mrclaims.net, you can have instant access to your Terms and Conditions, locate a preferred repair facility, initiate a claim, track claim status or send questions to our experienced customer service representatives.

Exclusions and limitations apply. See Vehicle Service Contract for details.



The Mechanic Vehicle Service Contract

You can't always tell what the road ahead might bring.

As your vehicle gets older, the risk and the cost of a mechanical breakdown increases — often after the factory warranty expires.

Each year, more sophisticated technology is built into our cars: from collision avoidance technology to keyless entry and remote starting systems. These advances make driving easier and safer. They also require more complex and costly repairs. And, once your warranty ends, you'll need to pay the costs out of pocket. But you can protect yourself from rising repair costs.

The Mechanic Vehicle Service Contract offers five levels of uninterrupted coverage. You can add valuable benefits to protect your vehicle at a price that fits your budget.

The vehicle service contract also helps you avoid potential roadblocks with rental reimbursement and 24/7 emergency roadside assistance.



Resource Automotive

PROVIDED BY:

State	Provider
CA	Motor Warranty Services of North America, California License #0E40891
OK	Automotive Warranty Services of Florida, Inc., Oklahoma License # 44198051

Both located at P.O. Box 804785, Chicago, Illinois 60680-4109

All other available states Selling Dealer

ADMINISTERED BY:

State	Administrator
CA	First Extended Service Corporation DBA First Extended Insurance Service California License #0E32800

All other available states First Extended Service Corporation
Both located at P.O. Box 804785, Chicago, Illinois 60680-4109

Limitations of Coverage

The information in this brochure is intended to provide only an outline of the various plans, exclusions and limitations of The Mechanic Vehicle Service Contract. For exact coverage, exclusions, provider information and limitations, please review The Mechanic Vehicle Service Contract.

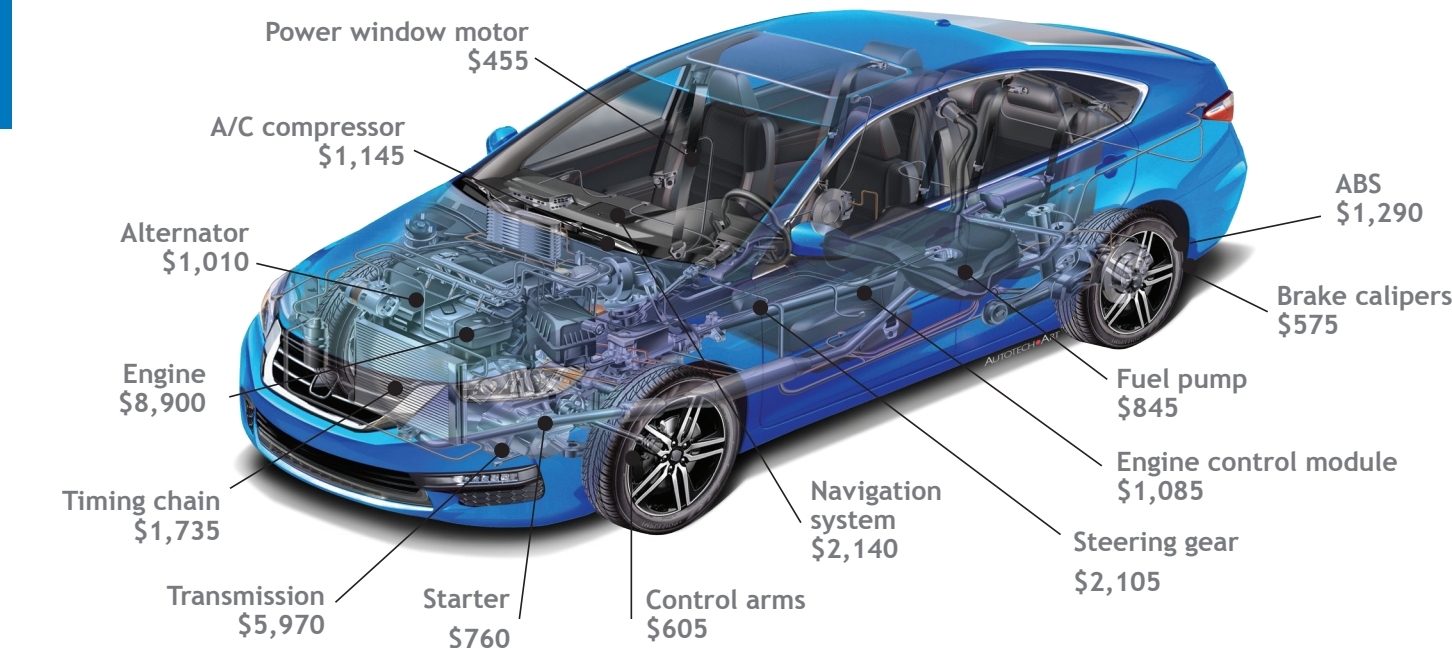
ARA-MECH2-FEVSC-BRO (05/20)
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Protection from the cost of unexpected repairs.



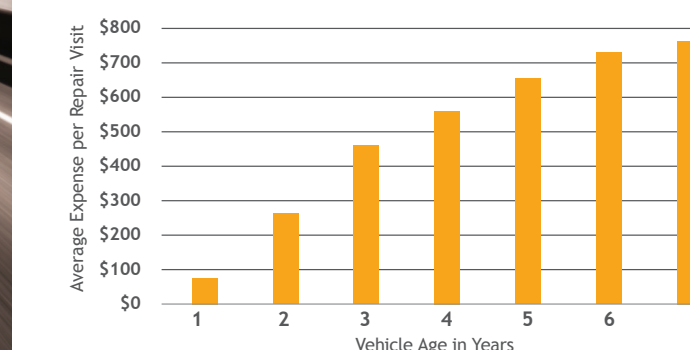
Example Repair Costs¹



¹ The repair costs shown above are for illustrative purposes only. Actual cost may vary by vehicle, year, make and model. Data was compiled using manufacturer-suggested retail pricing and labor requirements for the specified components as recorded by a nationally recognized labor time publication for a representative sample of 2016 Asian, domestic and European vehicles.

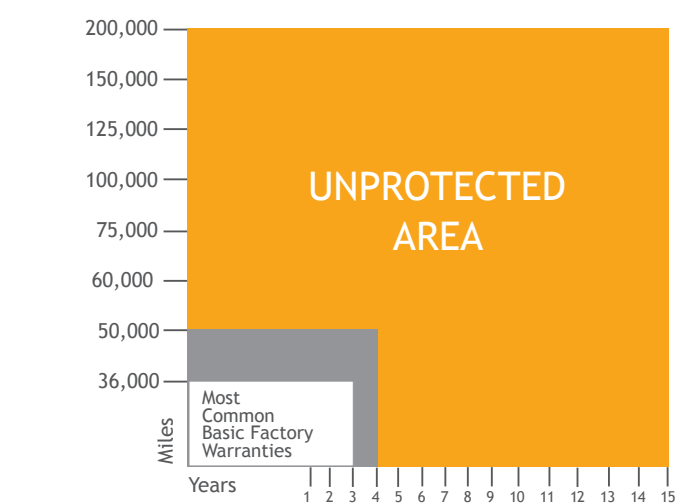
Average Expense per Repair Visit²

As your vehicle gets older, the risk and cost of repairs may increase. That's why we offer comprehensive coverage plans to keep your vehicle protected.



Risk After Factory Warranty Ends

Your manufacturer's basic warranty covers virtually every part in your vehicle. But, once it ends, your risk increases.



² These statements are based on the repair records of First Extended Service Corporation and its affiliated companies' customers as of June 2017. Your experience may be different. Information based on original compilation date and not the date of this brochure.



Engine

Includes the components below:

ENGINE

Gasoline Engine

All internal lubricated parts including, but not limited to: balance shafts, cam bearings, cam tower, camshaft, connecting rods, crankshaft, cylinder block, cylinder head, harmonic balancer and retainer bolt, lifters, oil filter adapter/housing, oil pump and pressure relief valve, piston rings, pistons, pushrods, rocker arms (cam followers), rod and main bearings, timing belt and pulleys, timing belt tensioner, timing chain housing (cover), timing chain and sprockets, valve springs, valves and guides, wrist pins

Crankshaft pulley, dipstick and tube, engine mounts, engine oil cooler hoses, engine oil sending unit, expansion (freeze) plugs, flywheel, fuel supply pump, intake and exhaust manifolds, oil pan, oil pump housing, temperature sending unit, thermostat and housing, vacuum pump, valve covers, water pump

Fasteners for the components within this assembly

Turbocharged/Supercharged/Rotary/Diesel/Enhanced Engines

All of the above listed parts or equivalent, plus: bypass valve, clutch and pulley, compressor, hard lines, injection pump, intercooler, lines and nozzles, supercharger, turbocharger, waste gate controller

Note: Coverage under Engine, Powertrain, Silver and Gold coverage plans is limited to only those parts and components described in this brochure. Parts not listed are not covered.



Powertrain

All Engine coverage components, plus:

TRANSMISSION

Automatic

All internal lubricated parts including, but not limited to: bands, bearings, bushings, clutches, drums, gear sets, governor, main shaft, oil pump, sealing rings, solenoids, torque converter, transmission case, valve body

Continuously variable transmission (CVT) and all internal components, cooler, cooler hoses and hard lines, dipstick and tube, electronic shift control unit, flex plate and ring gear, shift lever knob, shift linkage and cables, throttle valve cable, transmission mounts, transmission pan, vacuum modulator

Fasteners for the components within this assembly

Standard

All internal lubricated parts including, but not limited to: bearings, bushings, gear sets, main shaft, shift forks, synchronizers, transmission case

Clutch master cylinder, clutch slave cylinder, shift cable, shift lever knob, transmission mounts

Fasteners for the components within this assembly

Transfer Case (4x4 Vehicles)

All internal lubricated parts including, but not limited to: bearings, bushings, chain and sprockets, gear sets, main shaft, transfer case

Electronic and vacuum engagement components, mounts, transfer case control unit

Fasteners for the components within this assembly

FRONT-WHEEL DRIVE

All internal parts including, but not limited to: axle shafts, bearings, bushings, carrier case, chain and sprockets, final drive housing, gear sets

Drive shaft support, front hub bearings, locking hub assemblies (4x4), rear hub bearings, universal joints

Fasteners for the components within this assembly

REAR-WHEEL DRIVE

All internal lubricated parts including, but not limited to: axle shafts, bearings, bushings, carrier case, drive axle housing, gear sets, limited slip clutch pack

Drive shaft support, front hub bearings, propeller shafts, rear hub bearings, universal joints

Fasteners for the components within this assembly

HYBRID/ELECTRIC VEHICLES

Electric coolant pump, electric oil pump, electric motor/generator(s) and all internal components, inverter/converter/ transformer units and all internal components, inverter/converter/transformer units cover, power split device and all internal components, reduction/reducer box and all internal components

Fasteners for the components within this assembly

Silver

All Engine and Powertrain coverage components, plus:

STEERING

All internal lubricated parts including, but not limited to: bearings, bushings, housing/case, rack and pinion-equipped valve assembly, sealing rings, sector shaft

Center link/drag link, cooler and hard lines, coupling, electric power steering motor, fluid reservoir, idler arm, inner rod ends and bellows boots, pitman arm, power cylinder assembly, power steering pump and pulley, pressure and return hoses, rack mounts and cushions, speed sensor- or steering gear-equipped pitman shaft and valve assembly, steering main and intermediate shafts, tie rods

Fasteners for the components within this assembly

Does not include Rear-Wheel Steering components

FRONT SUSPENSION

Bump stop cushions, control arm shafts, kingpins, stabilizer linkage including mounts and bushings, stabilizer shaft, steering knuckle (spindle), strut rods and bushings, torsion bar mounts and bushings, upper and lower ball joints including dust boots, upper and lower control arms, wheel bearings and seals

Fasteners for the components within this assembly

BRAKES

Assist booster, backing plates, brake pedal shaft, clips and retainers, combination valve, disc brake calipers and rear caliper actuators, hard lines and fittings, master cylinder, parking brake linkage and cables, self-adjusters, springs, wheel cylinders

Fasteners for the components within this assembly



FUEL INJECTION

Electronic fuel injection system (including all input/sensors and output/control units, except EGR valve, related to the fuel injection system), idle speed or automatic idle speed assemblies, injectors, powertrain control module (PCM)

ELECTRICAL

Alternator, distributor and coil, electronic ignition module, engine management control unit, front and rear windshield wiper motors and delay controller, knock sensor, manually operated switches (turn signal, headlight, dimmer, and wiper switches), mechanically actuated switches (ignition, brake light and neutral safety switch), oxygen sensor, starter motor and drive, starter solenoid, voltage regulator, wiring harnesses

AIR CONDITIONING

Accumulator, clutch and pulley, compressor and mounting brackets, condenser, drier, evaporator, high/low pressure cutoff switches, high/low pressure hoses, orifice tube, pressure cycling switch, temperature control head, temperature control programmer, thermostat, fasteners for the components within this assembly, and Freon refrigerant if necessary in conjunction with the repair of the components within this assembly

HYBRID/ELECTRIC VEHICLE COMPONENTS

Electric AC compressor, junction block, main battery cable

SEALS AND GASKETS

All seals and gaskets on the assemblies listed above

Gold

All Engine, Powertrain and Silver Coverage components, plus:

COOLING

Engine oil cooler, heater control valve, heater core assembly, radiator, radiator fan and clutch, radiator fan motor including fan blade, radiator fan relay, temperature sensor and relay

STEERING

Electric steering rack, gear and motor

REAR SUSPENSION

Rear suspension equivalents of components listed in "Front Suspension" section listed

BRAKES

Anti-lock brake system, anti-lock brake system module and sensors, electrohydraulic brake system

FRONT- AND REAR-WHEEL DRIVE

Constant velocity joints including boots and bands

FUEL DELIVERY

Fuel tank and hard lines, fuel tank sending unit



Platinum

Platinum provides comprehensive coverage for your vehicle and protects you from unexpected and expensive auto repair bills. Platinum is exclusionary coverage, which means it covers any breakdown of your vehicle except items that are excluded.

Examples of Platinum components include:

HIGH-TECH

Adaptive cruise control, automatic leveling system, cruise control actuator and module, electronic instrument panel control module, electronic stability control system, electronic traction control system, forward and rear parking cameras, GPS/navigation system and antenna assembly, heated seat element and cooling seat components, wireless phone charging systems, and all gauges, sensors and relays

ENTERTAINMENT SYSTEM

Antenna assembly, compact disc player/changer, DVD player and monitor, graphic equalizer, radio and speakers, satellite radio, telephone prewire/Bluetooth connectivity

SAFETY AND SECURITY

Automatic emergency braking, blind spot monitoring, collision avoidance systems, forward collision warning with pedestrian detection, heads up display, lane departure warnings, night vision

system, OnStar® system, remote keyless entry transmitter and receiver module, rollover protection system, surround-view camera, tailgate and hatchback actuators, theft alarm system

CONVENIENCE

Active park assist, auxiliary power point, buzzer/chime (headlamps on, key in ignition), cigarette lighter, clock, compass, electrical or mechanical gas cover and trunk releases, glove box lamp (excluding bulb), headlight wiper/motor transmission, illuminated entry lamp (excluding bulb), illuminated vanity mirrors, memory seat system, rain-sensing headlights and wipers, trip/mileage computer, trunk lamp (excluding bulb), volt/amp gauge, wiper motor transmission

MISCELLANEOUS

Blend door motors, blower motor resistor (regulates fan speed), door hinges, mechanical seat adjustment, outside mirror remote adjusters, rear hatch or hood struts

Items Not Covered

The following are examples of items not covered:*

MAINTENANCE NOT COVERED

The maintenance services and parts described in the manufacturer's maintenance schedule for your vehicle

Other Normal Maintenance services and parts including air conditioning refrigerant, all batteries (including but not limited to hybrid/electric vehicle batteries), all hoses and belts (not specifically listed), brake pads and shoes, brake rotors and drums, engine coolant, engine tune-up (includes distributor cap, ignition wires, glow plugs, rotor and spark plugs), filters, lubricants or fluids, wiper blades, suspension alignment

PARTS NOT COVERED

Body panels, body part alignment, bright metal, bumpers, catalytic converter, convertible top framework, door handles, door panels, exhaust system, electronic controlled clutch assembly, flexible body parts, friction clutch disc and pressure plate and clutch release bearing, glass, glass framework and fastening adhesives, hinges, lenses, light bulbs, moldings, paint, sealed beam head lamps, sheet metal, stripped threads and fasteners, structural framework, structural welds, tires and wheel balancing, trim, upholstery, vinyl and convertible tops and non-mechanical removable hardtop assemblies, weather stripping, wheel covers, wheel rims, wheels

Mobility equipment unless you purchased the mobility equipment optional coverage

*Certain conditions and components are excluded such as inadequate maintenance or loss of coolant or lubrication of the vehicle, pre-existing conditions (N/A in AZ and GA), corrosion and parts designed for limited life such as bulbs, filters and brake pads. Used or remanufactured parts may be used. See the vehicle service contract for complete details.

